

# **Product Index**

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Prices are subject to change without notice.

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## **Surface Etched Stainless Steel**

900







(4R)

30oz Stainless Tumbler



Art Size: 3"w x 3"h

Min Qty	24	· -	144	
Price	\$14.16	\$13.75	\$13.33	\$12.65

(4R)

**Art Size:** 2.5"w x 2.5"h

Min Qty	24	72	144	288
Price	\$12.50	\$12.09	\$11.65	\$10.99

add \$0.67(u) for Wood Grain













Wood

**Art Size:** 1.8"w x 1.8"h

Min Qty	25	75	150	300
Price	\$10.84	\$10.42	\$9.99	\$9.32









**Art Size:** 2.25"w x 2.25"h

Min Qty	25	75	150	300
Price	\$12.50	\$12.09	\$11.65	\$10.99



# Etched Wine Glasses









815

20oz Red Wine

Pricing as low as

\$9.65

Min Qty	Price	
24	\$10.82	
72	\$10.15	
144	\$9.65	
(3D)		

812

190z White Wine

Pricing as low as

\$7.99

Min Qty	Price	
24	\$9.15	
72	\$8.49	
144	\$7.99	
(3R)		

820

5.57oz Champagne

Pricing as low as

\$6.65

Min Qty	Price	
24	\$8.32	
72	\$7.49	
144	\$6.65	
(3R)		

845

10.50z Goblet

Pricing as low as

\$8.82

Min Qty	Price	
24	\$9.99	
72	\$9.49	
144	\$8.82	
( 5)		

(3R)

#### **Details**

Size		
Product	20oz	
Art	2"w x 2"h	
Casing		
Packing	12	
Weight	7 lbs	
Size	9" x 16" x 12.25"	

#### Details

Details		
Size		
Product	190z	
Art	2"w x 2"h	
Casing		
Packing	12	
Weight	7 lbs	
Size	10.3" x 16" x 11.8"	

#### **Details**

Size		
5.57oz		
1.75"w x 2"h		
Casing		
12		
5 lbs		
8.85"x 11.75"x 12.25"		

#### **Details**

Size		
Product 10.5oz		
Art	1.75"w x 1.75"h	
Casing		
Packing	12	
Weight	5 lbs	
Size	8.25"x 13.25"x 10"	









806

15oz Stemless

**Pricing** as low as

\$6.15

Min Qty	Price
24	\$7.49
72	\$6.82
144	\$6.15
(3R)	

809

12oz Stackable DOF

**Pricing** as low as

\$8.32

Min Qty	Price
24	\$9.49
72	\$8.82
144	\$8.32
(3R)	

160z Stackable Highball

**Pricing** 

as low as

\$9.65

Min Qty	Price
24	\$10.82
72	\$10.15
144	\$9.65
(zD)	

10oz Martini

**Pricing** as low as

\$10.99

Min Qty	Price
24	\$12.15
72	\$11.49
144	\$10.99
(zD)	

**Details** 

Size		
Product	150z	
Art	2"w x 2"h	
Casing		
Packing	12	
Weight	6 lbs	
Size	4.5"x 14.75"x 14"	

**Details** 

2000110		
Size		
Product	12oz	
Art	2"w x 2"h	
Casing		
Packing	12	
Weight	9 lbs	
Size	4.7" x 14.4" x 12.2"	

Details

Details		
Size		
Product	15oz	
Art	1.75"w x 2"h	
Casing		
Packing	12	
Weight	6.3 lbs	
Size	9" x 16" x 12.25"	

**Details** 

Size		
Product	10oz	
Art	1.25"w x 1.25"h	
Casing		
Packing	6	
Weight	?lbs	
Size	8.5" x 15" x 19.5"	

# Etched Barware









874

13oz Square DOF

Pricing as low as

\$7.99

Min Qty	Price
36	\$9.15
72	\$8.49
144	\$7.99
(3R)	

877

160z Square Highball

Pricing as low as

\$6.65

Min Qty	Price
36	\$8.32
72	\$7.65
144	\$6.65
(3	R)

814

140z DOF

**Pricing** 

as low as **\$6.32** 

Min Qty	Price
36	\$7.15
72	\$6.65
144	\$6.32
(zD)	

817

150z Highball

Pricing as low as

\$6.15

Min Qty	Price
36	\$7.49
72	\$6.65
144	\$6.15
	- `

(3R)

#### **Details**

Size		
Product	130z	
Art	2"w x 2"h	
Casing		
Packing	36	
Weight	27 lbs	
Size	6.75"x 18"x 19"	

#### **Details**

2 0 0 0 1 1 1 0		
Size		
Product	160z	
Art	1.5"w x 2"h	
Casing		
Packing	36	
Weight	27 lbs	
Size	8.25" x 20" x 20.5"	

#### Details

Details	
Size	
Product	140z
Art	2.25"w x 2"h
Casing	
Packing	36
Weight	28 lbs
Size	4.75"x 20.5"x 20.5"

#### **Details**

Size		
Product	150z	
Art	2"w x 2"h	
Casing		
Packing	36	
Weight	29 lbs	
Size	8.25" x20.5" 20.5"	

## **Etched** Barware









869

5.5oz Beer Taster

**Pricing** 

as low as \$5.83

Min Qty	Price
36	\$6.49
72	\$6.15
144	\$5.83
(3	:D)

(3R)

868

140z Heavy Pub

**Pricing** as low as

\$8.32

Min Qty	Price
24	\$9.49
72	\$8.82
144	\$8.32
(3	D)

860

120z Pilsner

**Pricing** 

as low as \$6.79

Min Qty	Price
36	\$8.29
72	\$7.49
144	\$6.70

(3R)

861

10.50z Collins

**Pricing** 

as low as

\$6.15

Price
\$7.49
\$6.65
\$6.15

(3R)

#### **Details**

Size	
Product	5.5oz
Art	1.5"w x 1.5"h
Casing	
Packing	36
Weight	12 lbs
Size	15.8"x 8.1"x 8.8"

#### **Details**

Size	
Product	160z
Art	1.5"w x 2"h
Casing	
Packing	36
Weight	27 lbs
Size	6.75" x 21.5" x 14.25"

#### **Details**

Size	
Product	12oz
Art	1.75"w x 2"h
Casing	
Packing	36
Weight	27 lbs
Size	8.25"x 20.5"x 20.5"

#### **Details**

Size		
Product	150z	
Art	2"w x 2"h	
Casing		
Packing	36	
Weight	29 lbs	
Size	8.25" x20.5" 20.5"	

# Etched Mugs & Shots





**759**160z Mason Mug

**Pricing** 

as low as \$6.55

Min Qty	Price
24	\$8.32
72	\$7.49
144	\$6.55
(3R)	

818

10oz Coffee Mug

Pricing as low as

\$8.32

Min Qty	Price
24	\$9.49
72	\$8.82
144	\$8.32
(3R)	

848

20z Round Glass

Pricing as low as

\$4.99

Min Qty	Price
24	\$5.83
72	\$5.49
144	\$4.99
(3R)	

851

20z Square Shotglass

Pricing as low as

\$4.99

Min Qty	Price
24	\$5.83
72	\$5.49
144	\$4.99
	D.)

(3R)

#### **Details**

Details		
Size		
Product	130z	
Art	1.75"w x 1.75"h	
Casing		
Packing	36	
Weight	27 lbs	
Size	6.75"x 18"x 19"	

#### Details

Details		
Size		
Product	160z	
Art	2"w x 1.75"h	
Casing		
Packing	12	
Weight	8 lbs	
Size	3.75" x 13.5" x 13"	

#### Details

Details		
Size		
Product	2oz	
Art	2.25"w x 2"h	
Casing		
Packing	72	
Weight	14 lbs	
Size	5.25"x 18.25"x 8.25"	

#### Details

Size		
Product	2oz	
Art	1.25"w x 1.25"h	
Casing		
Packing	72	
Weight	20 lbs	
Size	7.75" x12.65" 8.75"	



lid included





8oz Colonial Jar

**Pricing** as low as

\$8.32

Min Qty	Price
24	\$9.15
72	\$8.82
144	\$8.32
(3R)	

856

16oz Colonial Jar

**Pricing** as low as

\$9.65

Min Qty	Price
24	\$10.82
72	\$10.15
144	\$9.65
(3	R)

858

26oz Colonial Jar

**Pricing** as low as

\$10.65

Min Qty	Price
24	\$11.65
72	\$11.15
144	\$10.65

(3R)

#### Details

Details		
Size		
Product	8oz	
Art	3.5"w x 3"h	
Casing		
Packing	12	
Weight	6 lbs	
Size	6"x 12.25"x 16.75"	

#### **Details**

200000		
Size		
160z		
2.5"w x 2"h		
Casing		
12		
7 lbs		
5" x 12.5" x 16.38"		

\$54(u) setup charge

#### **Details**

Size		
Product	26oz	
Art	2"w x 1.5"h	
Casing		
Packing	12	
Weight	10 lbs	
Size	3.75"x 12.5"x 16.25"	

## **Koolies Cans & Sports Bottle**



Original Foam Can Koolie \$1.65 CA PROP 65 Compliant

Size		
Product	12oz	
Art	3.25"w x 3.75"h	
Wrap	8.75"w x 3.75"h	

Add Shoulder Strap: \$0.67(U)

as low as

as low as

(3R)



Ultimate Koolie Cup

A combination of the Original Foam Can Koolie with a frosted white plastic cup insert. The price includes your custom imprint in one color, on one or two sides.

Great for Ice Cream & Italian

Size		
Product	120z	
Art	3.25"w x 3.75"h	
Wrap	8.75"w x 3.75"h	

Add Shoulder Strap: \$0.67(U)

Min Qty	Price
100	\$4.15
500	\$3.89
1,000	\$3.75

Single or Multicolor 32oz Bottle CA PROP 65 Compliant as low as

Plastic bottle is Biodegradable, CPSIA certified, Recyclable, FDA & Phthalate free, BPA & Lead free, Top Rack **Dishwasher Safe** 



Size		
Product	130z	
Art	3.75"w x 4.5"h	
Wrap	8.75"w x 4.5"h	

	Size	Min Qty	Price
roduct	130z	100	\$5.42
Art	3.75"w x 4.5"h	500	\$4.59
Wrap	8.75"w x 4.5"h	1,000	\$4.18

Add Shoulder Strap: \$0.67(U) (3R)



# Neoprene Cans & Specialty





Neoprene Koolie CA PROP 65 Compliant

Size		
Product		12oz
Art		3"w x 3"h
Min Qty		Price
100		\$1.82
500		\$1.59
1,000		\$1.32
		(3R)



Neoprene Koolie CA PROP 65 Compliant

Size		
Product	12oz	
Art	3"w x 3"h	
Min Qty	Price	
100	\$2.83	
500	\$2.49	
1,000	\$2.15	

(3R)

324 & 324<sup>xw</sup>

Neoprene eyewear retainer CA PROP 65 Compliant

Standard and Extra Wide neoprene eyewear retainers with card hanger.

Size	
Product	16-18"w x 1-1.25"h

Min Qty	Price
100	\$2.15
500	\$1.82
1.000	\$1.65

(3R)

Neoprene Can & Bottle Wrap with Velcro Tab CA PROP 65 Compliant

	Size
Product	120z
Art	9.63"w x 4"h

	Size	Min Qty	Price
oduct	12oz	100	\$2.32
Art	9.63"w x 4"h	500	\$1.99
		1,000	\$1.65







# Fabric Can Koolies



310

Energy Drink Koolie
CA PROP 65 Compliant

Size		
Product	8.5oz	
Art	:	2.25"w x 3"h
Min Qty		Price
100		\$1.49
500		\$1.32
1,000		\$1.15

(3R)



310PC

Energy Drink Koolie
CA PROP 65 Compliant

Size		
Product	8.5oz	
Art	Full Bleed	
Min Qty	Price	
100	\$2.32	
500	\$1.82	
1,000	\$1.49	

(3R)



312 Slim Can Koo

Slim Can Koolie CA PROP 65 Compliant

Size		
120z		
2.25"w x 3"h		
	Price	
	\$1.49	
	\$1.32	
	\$1.15	

(3R)



312PC

Slim Can Koolie
CA PROP 65 Compliant

Size		
Product	120z	
Art	Full Bleed	
Min Qty	Price	
100	\$2.32	
500	\$1.82	
1,000	\$1.49	

(3R)

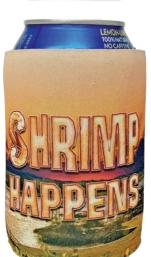


315

Collapsible Fabric Koolie
CA PROP 65 Compliant

Size		
Product		120z
Art		3"w x 3"h
Min Qty		Price
100		\$1.32
500		\$1.09
1,000		\$0.99

(3R)



315PC

Collapsible Fabric Koolie
CA PROP 65 Compliant

Size		
Product	120z	
Art	Full Bleed	
Min Qty	Price	
100	\$2.15	
500	\$1.65	
1,000	\$1.49	

# Fabric Can Koolies



325
Tall Can Koolie
CA PROP 65 Compliant

Size		
Product	160z	
Art	2.25"w x 3"h	
Min Qty	Price	
100	\$1.82	
500	\$1.49	
1,000	\$1.32	

(3R)



**325** PC
Tall Can Koolie
CA PROP 65 Compliant

Size		
Product	160z	
Art	Full Bleed	
Min Qty	Price	
100	\$2.32	
500	\$1.82	
1,000	\$1.49	

(3R)



327
Tall Can Koolie
CA PROP 65 Compliant

Size		
Product	24oz	
Art	2.25"w x 3"h	
Min Qty	Price	
100	\$1.82	
500	\$1.65	
1,000	\$1.49	

(3R)



**327PC**Tall Can Koolie
CA PROP 65 Compliant

Size		
Product	240z	
Art	Full Bleed	
Min Qty	Price	
100	\$2.32	
500	\$1.82	
1,000	\$1.65	

(3R)



Water/Soda Bottle w/Hook

Size	
Product	12oz
Art	3"w x 3"h
Min Qty	Price
100	\$3.32
500	\$2.99
1,000	\$2.65

HP PREIS

335PC

Water/Soda Bottle w/Hook
CA PROP 65 Compliant

Size	
Product	120z
Art	Full Bleed
Min Qty	y Price
100	\$3.82
500	\$3.32
1,000	\$2.99



# Fabric Bottle Koolies



**520**Bottle Koolie
CA PROP 65 Compliant

· ·		
Size		
Product	120z	
Art	2.25"w x 3"h	
Min Qty	Price	
100	\$2.65	
500	\$2.32	
1,000	\$2.15	

(3R)



**525**Bottle Koolie Sleeve
CA PROP 65 Compliant

Size		
Product	120z	
Art	2.25"w x 3"h	
Min Qty	Price	
100	\$1.99	
500	\$1.65	
1,000	\$1.49	

(3R)



**580**Aluminium Bottle Koolie
CA PROP 65 Compliant

Size	
16oz	
3"w x 3"h	
Price	
\$2.65	
\$2.32	
\$2.15	

(3R)



520<sup>PC</sup>

Bottle Koolie
CA PROP 65 Compliant

Size		
Product	120z	
Art	Full Bleed	
Min Qty	Price	
100	\$2.32	
500	\$2.99	
1,000	\$2.65	

(3R)



525PC

Bottle Koolie Sleeve CA PROP 65 Compliant

Size		
Product	120z	
Art	Full Bleed	
Min Qty	Price	
100	\$2.49	
500	\$2.15	
1,000	\$1.82	

(3R)



580PC

Aluminium Bottle Koolie
CA PROP 65 Compliant

Size		
Product	16oz	
Art	Full Bleed	
Min Qty	Price	
100	\$3.32	
500	\$2.99	
1,000	\$2.65	



# Stadium Cups & Frisbees



206 \$0.99

Stadium Cup
CA PROP 65 Compliant

Colors: Neon Green, Neon Pink, Red, Royal & Clear

Clear lid & straw: Add \$0.25

Size	
Product	220z
Art	3.5"w x 3"h

Min Qty	Price
100	\$1.49
500	\$1.32
1,000	\$0.99

(3R)

2674 \$1.49

Classic 9" Frisbee

Colors: Neon Green, Neon Pink, Orange, Red, Royal & Yellow

Size	
Product	9"
Art	4.25"w x 4.25"h

Min Qty	Price
100	\$1.99
500	\$1.65
1,000	\$1.49

(3R)



# Fabric **Tapered Sleeves**

**350PC** \$1.49

Small Tapered Sleeve

Size			
Product	22oz		
Art	3.5"w x 3"h		

Min Qty	Price
100	\$2.15
500	\$1.65
1,000	\$1.49

(3R)



354PC

Large Tapered Sleeve

Size			
Product	220z		
Art	Full Bleed		

Min Qty	Price
100	\$2.32
500	\$1.82
1,000	\$1.65



#### Table Coaster

Size				
Product 4 inches				

Min Qty	Price	
92	\$2.99	
184	\$2.79	
368	\$2.59	
	(R)	

## **Absorbant Soapstone** Coasters



Size			
Product	2.5 inches		





table coaster backside: cork

\$0.34 Bagged (u)

MCKEVLIN'S SURF SHOP

709

Round, fabric coaster, with neoprene backside

Size

CA PROP 65 Compliant

Product	3.2mm thick		
Art	4"w x 4"h		
Min Qty	Price		
250	\$1.65		
500	\$1.49		
1,000	\$1.15		

(3R)



Bags: Set of 4 per design (25pk minimum) • \$3.25/pkg



Square, fabric coaster, with neoprene backside

CA PROP 65 Compliant

Size		
Product 3.2mm thick		
Art	4"w x 4"h	
Min Qty	Price	

Min Qty	Price	
250	\$1.65	
500	\$1.49	
1,000	\$1.15	

#### **Miscellaneous**

(R)

# Ceramic, Steins & License Plates V

Ceramic Coffee Mug

Ceramic Coffee Mug

Size		Size		
Product	150z	Product	110z	



Min Qty	12	36	72	144
11oz	\$6.99	\$6.49	\$6.15	\$5.99
15oz	\$7.99	\$7.49	\$7.15	\$6.99

Colors (150z only): Black, Blue, Dark Green, Maroon, Orange,

Purple, Red, Yellow, White



Ceramic Shotglass

	Size
Product	2oz



Min Qty	12	36	72	144	
2oz	\$6.79	\$6.59	\$6.29	\$5.89	(R

Colors: Black, Blue, Crimson, Green, Maroon, Navy, Orange, Pink, Purple, Red, White, Yellow

> 0.25 gauge license plate CA PROP 65 Compliant

Size		
Product	12"	
Art	full bleed	



Min Qty	50	100	300
412	\$7.15	\$6.32	\$5.83

(R)

Min Qty

140/140PC

100

\$7.32

	Size	
Product	12oz Can Stein	
Art	3.5"w x 2.5"h	
Black Plast	ic Can Stein Only	
	STATE FARA  (Auto)  (Life Fire)  INSURANCE	Port Clinton, PA

500 \$6.82

1,000	
\$6.32	

(R)

\$6.65 0.25 gauge license plate frame

Size		
Product	12.5"	
Art	full bleed	



Min Qty	50	100	300
414	\$7.65	\$7.33	\$6.65

Set Up Charge \$54(u)



# Stay Kool with Microfiber















Min Qty	Price
6-18	\$15.00
24-48	\$13.58
54-96	\$12.15

Gaiters to provide comfortable protection from the elements such as sun, wind, dust, and insects. Can be worn multiple ways: as a face covering, neck gaiter, or headband.

(3R)





**Arctic** 

White





Med (Small Kids Size) Large (Standard) X-Large Comes in pack of 6

610 Microfiber Fabric **Protective Sleeve** 

Min Qty	Price
6-18	\$10.51
24-48	\$9.50
54-96	\$8.50

Sleeves to protect you from the elements while staying

Great for fishing, truck driving, construction, and sports.

(Kooldana and Kool Sleeve colors are interchangeable)







Orange



**Arctic** 



Safety Yellow



Seagrass



**Pink** 



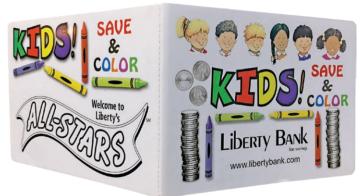








Style A: Back custom imprint only



Style B: Front & Back custom imprint



Coloring Book Coin Saver (\$10 booklet)

#### QS10-CB Pricing (4T)

#### Information

Inside, you'll find two sturdy coin pages, which hold a total of forty quarters... that's \$10.00!

And 16 of our classic animal coloring pages!

#### Pricing per piece

#### (stock designs)

500	\$2.63/ea
	\$2.30/ea
	\$1.97/ea
5,000	\$1.65/ea

set-up charge: \$54(u) • single or multicolor custom cover: \$100(u)



FOLDS TO 3.4375" X 5.25"



Quarter Coin Saver (\$5 booklet) - Holds 20 quarters

#### QS5 Pricing (4T)

#### Information

Quarter coin saver. Holds twenty quarters, totalling \$5. Pricing includes single or multi-color imprint. Does not include inside coloring pages.

#### Pricing per piece

#### (stock designs)

1,000	\$0.58/ea
	\$0.56/ea
5,000	\$0.54/ea
10,000	\$0.51/ea







Quarter Coin Saver (\$10 booklet) - Holds 40 quarters

#### QS10 (jumbo) Pricing (4T)

#### Information

Quarter coin saver. Holds forty quarters, totalling \$10. Pricing includes single or multi-color imprint. Does not include inside coloring pages.

#### Pricing per piece

#### (stock designs)

1,000	\$0.94/ea
	\$0.90/ea
	\$0.87/ea
10,000	\$0.83/ea

set-up charge: \$54(u) • single or multicolor custom cover: \$100(u)

# STOCK DESIGNS CHOOSE FROM A VARIETY OF PREMADE STOCK DESIGNS, WITH YOUR LOGO ADDED!



\$54(u) setup charge • \$100(u) for fully custom front and back cover.



FREE FREIGHT FOR BAGS WITH ORDER OF ANY COIN SAVER BOOK (1000 pc MINIMUM)



#20 Bank Bag (10.5"W x 5.5"H) • Print area: 8'W x 4"H Colors available: Black, Burgundy, Kelly Green, Royal Blue.

(Other colors available, 150qty minimum.) Texo leather vinyl

Packaged 150/color • Weight: 35lbs (150pcs) • Carton size: 14"H x 20" L x 15"W

[4T]











#25 Bank Bag (7.5"W x 3.5"H) • Print area: 6'W x 2.25"H Colors available: Black, Burgundy, Kelly Green, Royal Blue.

(Other colors available, 150qty minimum.) Texo leather vinyl

Packaged 150/color • Weight: 15lbs (150pcs) • Carton size: 14"H x 21" L x 15"W

[4T]



\$2.37/2



300 \$1.87<sub>/ea</sub>

# Board & Bags Cornhole













Frontside Colors











or your own design (single color, one side)

Beads — Recycled plastic pellets Regulation • 153/4 to 160z, per bag

Cornhole Bag

oormiole Board			
Size			
Product	3/4" birch plywood		
Width	2' (regulation)		
Length	4' (regulation)		

Set of 2	Price
Plain Color	\$332
Stock Designs	\$499
Custom	\$559
	(R)



Gray microfiber suede (no print)

Size			
Product	Microfiber suede		
Width	4" (regulation)		
Height	4" (regulation)		

Set of	Price		
4 Blank	\$13.32 ea		
8 Custom	\$18.32 ea		

(R)

setup charge: \$54(U)

## **Special Patterns**

Available for ALL fabric products (use pattern code).



## **Color Options**



colors may be slightly more vivid

Foam
01
Fabric

#### available on all foam or fabric items

gray	fuchsia	dark green	burgundy	kelly green	lite blue
lime	navy	red	purple	neon pink	orange
royal	natural	turquoise	yellow	peach	black

## Fabric

#### available on all fabric items

(on fabric items, we can sublimate ANY color)

cerulean	emerald	tangerine	orchid	sage	camel
crimson	placid blue	sandstone	raspberry	brown	pistachio
charcoal	taupe	coral	strawberry ice	frost	dusty rose

white

teal

Prices are subject to change without notice.



Please refer to the guidelines below when preparing and submitting artwork for your order. Artwork is considered "ready" when it can be used for printing without the need for adjustments.

The Art Department will email a pdf proof for ALL orders, including reorders. Production cannot proceed without official approval. To avoid delays, please respond with approval, or a request for changes as soon as possible.

Templates and layout instructions are available for all products.

#### Single color foam and fabric products, coasters and glass:

Please provide vector artwork, one color (black only), with all text converted to outlines. Acceptable file formats are Adobe Illustrator (.ai) and .eps. Illustrator files. Files with low resolution raster images placed inside, or photos saved as .ai, .eps or .pdf **are not acceptable**.

If vector artwork is absolutely not available, raster images (.jpg, .tif, .png, or .gif) are accepted, providing the following conditions are met:

- 300 DPI at full print size
- 1-color only (i.e. no gradients)

#### Multicolor [PC] fabric products and coasters:

It is particularly important that artwork for multicolor products and coasters is prepared according to template specifications.

Whenever possible, please provide vector artwork, with all text converted to outlines. Acceptable file formats are Adobe Illustrator (.ai) and .eps. Art files submitted with low-resolution raster images placed inside, or photos saved as .ai, .eps or .pdf **are not acceptable.** 

Raster/continuous tone images/photos are accepted, providing the art conforms to the specifications of the product template, and the resolution is at least 300 DPI at full print size. Multilayered, unflattened Photoshop (.psd) files are preferred, but .jpg, .tif, .png, and .gif files are also acceptable.

Adjustments made to art that has not been prepared according to the proper requirements may incur added fees or result in delays.

For questions concerning art, or to request a product template, please call 910-579-4446, or email the Art Department at art.kooltrends@gmail.com

#### FAQ



#### Can we do rush orders?

Yes! We understand the importance of a rush order. Items that are available for rush orders include foam, plastics, fabric and glass products (if in inventory). Multicolor printing, 4 color process and color transfers are not available for rush service. Production schedules and product availability will determine the availability of rush service. Your rush order will ship five (5) business days or sooner **after the order is approved.** Orders must have print ready art. We do reserve the right to ship however necessary at the customer's expense to meet an in-hands date. Rush orders will be reviewed and approved on an individual basis! Our rush charge is one flat fee of \$54.00(u) on catalog pricing.

#### Do we sell blank items?

We do! We sell blanks on most of our items (when available). 100pcs min per color w/no extra charge. Or add \$0.10(z) per piece for assorted colors; example: 100pcs - 25 red, 25 blue, 25 pink & 25 lime. Please call for pricing!

#### What is our normal production time?

Imprinted items generally are produced in seven (7) to ten (10) working days after all clarifications. Production can vary depending on availability and season. Color transfers and 4-color process generally can be produced in eight (8) to twelve (12) working days. Blank (non-printed) items can be shipped in one (1) to three (3) working days. The same production time applies to repeat orders.

If you do not want the order to ship before a specific date, please mark your order "DO NOT SHIP BEFORE (Date)!" Peak season time may require an additional seven (7) to ten (10) working days. You will be quoted a ship date by our Customer Service when the purchase order has been received, cleared by credit, and verified for accuracy.

#### How do we manage over and under-runs?

Due to printing variations, we do reserve the right to over or under ship by 5% and it will constitute a complete order, billed at pro-rata.

#### How do we prefer you to place an order?

All orders may be sent by fax, postal, e-mail, or express carrier. Orders will not be accepted by phone. Confirmation MUST be clearly marked as such or we will not be responsible for duplication of orders. Order accuracy is very important to us! Incomplete orders will be canceled and not produced if we do not receive the required information within ten (10) working days.





We accept Visa, Mastercard, American Express & Discovery. (No debit cards.)

What terms of payment do we accept?

We accept checks: A check must accompany the order, including ESTIMATED freight charges, unless credit terms have been approved prior to order processing.

We accept customer credit terms which are NET 15 days from ship date, unless otherwise authorized with approved credit. A service charge of 2  $\frac{1}{2}$ % will be added to any balance not paid within 30 days from the invoice date.

Past due accounts may be turned over for collection. If there are any attorney fees involved, the customer will be liable for those fees. No further orders will be processed and or shipped if the account has a past due amount!

#### How do we handle complaints?

Any product or quality complaints must be made to us within seven (7) working days upon receipt of the merchandise. The merchandise should be held available for return, if needed, to the factory. Please call us at 910.579.4446

#### What is our shipping & handling policy?

Shipments are generally made by Parcel Post, UPS, FedEx, LTL, or contract carrier. All requests for air shipment must be authorized in writing by the customer, as well as special delivery (such as NEXT DAY EARLY AM). Parcel Post has a handling charge of \$2.00(z) per box. Our handling fee is \$1.50(z) per box. Truck, air and oceanic freight are forwarded collect. Our factory reserves the right to ship, however necessary at the customer's expense to meet the in-hands date. All shipments are F.O.B. at the factory.

#### What is our freight claim policy?

If you must, make any claims concerning delivered freight against the carrier. Any adjustments, breakages, damages, and or delays in transit must be filed with the carrier within fifteen (15) days.

#### Are there any extra charges?

Customer furnished UPC codes: \$0.05(z)
We furnish UPC codes: \$0.10(z)
Custom printing for your supplied merchandise: \$2.50(z) + setup charge \$54(u)
For unassembled counter displays, call for quote.
For blank card inserts, call for quote.











